

What to expect with our NDIS Services



1.

Contact us

Give us a call. You don't need a referral to come to Noah's but we will ask you some questions about your child and their NDIS Plan.

We will email you some information about us and a confirmation of the services you are interested in.

If you would like to talk more to one of our Team Leaders about what would be right for you and your child, we will give you a call back and decide together what kind of supports, services and programs would be best.

2.

Join our Community

You will now be on our Waitlist but also part of our Noah's Community.

As Noah's is a family centered, not-for-profit organisation we offer a range of activities, groups and workshops for children and families that are open to all.

You will receive emails about what is coming up but you can also check our website and join our Facebook page to keep in touch or feel free to call us at any time for support.

3.

First Appointment

When a spot becomes available for your child, a Team Leader will call you and arrange a **First Appointment**.

We can help you best if you can give us a full copy of your child's **NDIS Plan** before or during this meeting.

At the First Appointment we will work through how to best support your child to meet their goals – when, where, how often services will be delivered.

There will be some forms to complete to confirm what we agree and ensure we provide the best service.

4.

Goal Setting Meeting

Your child's therapist or Key Worker will contact you to arrange a **Goal Setting Meeting**.

This is where you and your therapist or Key Worker can really discuss what is currently happening for you and your family and what you would like your child to achieve.

You will also decide the best way to communicate and receive information about progress, reports and action plans.

5.

Services Start with your Child

Our ongoing service consists of:

- **Appointments:** face-to-face sessions with the child at our centre, school, preschool or at home. Travel charges will apply outside the centre.
- **Follow-up:** writing notes, preparation and resource development, discussions with the multidisciplinary team or additional communication with teachers or parents.
- **Report Writing:** at the end of your plan or service we provide a report you can take as input to your next planning meeting.