

Noah's Inclusion Services Plan Management Services

Fast – Accurate – Local – Face-to-Face



EVERY CHILD. EVERY OPPORTUNITY.

Who we are



Noah's Inclusion Services is a community based, NDIS registered, not-for-profit organisation. Since 1981 we have been working with children of all abilities and their families to provide excellence in early childhood education, therapy and support.

Our NDIS Plan Management service specialises in helping families with children aged 0 to 18 years manage the financial aspects of their NDIS plan.

What we do



We offer tailored, flexible Plan Management services that guide and support you with the budget and payments of your individual plan. We meet with you face-to-face or over the phone to talk through your plan, pay your bills and send you monthly statements to help you keep track of your spending. Throughout your Plan we are always on hand to answer questions and help you make sure your plan is managed in accordance with NDIS guidelines.

How it works



To pay for your supports, you can choose one of the following options:

- Email - You, or your service provider, can email the invoice/s to us finance@noahsark.nsw.edu.au
- Text - Take a photo of your invoice/s and text it to 0447 303 235
- By hand - Drop your invoices to our reception in Nowra or Ulladulla
- By mail - Post invoices to us (this may delay claiming/payment)

Turnaround times



- As soon as you sign up we can start claiming on your behalf
- Invoices will be paid within 5-7 business days
- We will respond to all email and phone enquiries within one business day
- We can approve your invoice for claiming if we haven't heard from you within four business days

Why choose us?



- We value face to face interactions and offer a reliable, personalised approach
- We provide fast payments for your providers
- You can join today and claim tomorrow
- You can use the providers you want (NDIS registered or not)
- Once you sign up you become part of our Noah's community

For more information or to sign-up for
Plan Management Services,
please call us on (02) 4423 5022 or email
finance@noahsark.nsw.edu.au



Frequently Asked Questions

Why do we need a hard copy of your NDIS Plan?

Your NDIS Plan contains essential information, including the details about your funded supports. For us to manage your Plan effectively we need to be able to access this information so that we can pay your providers, help you keep track of your funds, take care of financial reporting and ensure that the services you receive meet the goals listed in your NDIS Plan. We cannot access these details, even as your Plan Manager, without you providing us with this hard copy.

What is a Service Agreement?

A Service Agreement is a document which is created between you and a service provider. It outlines your goals, funding and services needed to reach these goals. Once the Agreement is completed it is signed by all parties and service provision can commence. Once you receive a Service Agreement from your service provider you can choose to send it to us which will assist us in tracking your funded supports.

How do I find service providers?

We have a local list of providers to choose from. Alternatively, you can also find service providers in your local area by contacting your local NDIS office, calling the helpline on 1800 800 110 or checking the list of registered service providers in your area at www.ndis.gov.au.

What is the difference between registered and unregistered providers?

A registered provider meets the NDIS quality and safeguards standards. If you decide to use a provider that is not registered, ensure they have the correct qualifications, training and safety checks. As a Plan Managed participant you can use both registered and unregistered providers but the NDIS will only pay the hourly rates as stated in the Price Guide for any service.

Can I make changes to my NDIS Plan?

Yes, you can make changes to your NDIS Plan but in order to do this you will need to have your Plan reviewed through the NDIS. Please be aware that this can take some time.

What if I have paid for a product or service upfront?

If you have paid for a product or service upfront using your own funds, we can claim and reimburse you if it is approved spending from the Plan and if it is within the specified dates. For us to be able to do this we will need a copy of the tax receipt. To save disappointment, please contact us to make sure your purchase is available to be claimed from the NDIS Plan prior to purchase.

How do I purchase products with my approved funds?

Please check with us to make sure the products are available to be paid by the Plan before purchasing. We will notify you when we have received the invoice and to confirm we are claiming. When the NDIS claim has been successful, we will pay the invoice and notify you of this payment.