## Strategic Plan 2017–2020

### Key Area

<table>
<thead>
<tr>
<th>Goal</th>
<th>Strategies</th>
<th>Targets</th>
<th>Measures</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Our Team</strong></td>
<td>To maintain a supportive, passionate and engaged team that strives for professional excellence</td>
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<tr>
<td><strong>Our Community</strong></td>
<td>To improve the lives of children and families through strong engagement with the community</td>
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<tr>
<td><strong>Our Services</strong></td>
<td>To deliver effective services that meet the current and anticipated needs of children, their families and those around them</td>
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<tr>
<td><strong>Our Sustainability</strong></td>
<td>To secure our future as a leading provider of quality services</td>
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</tbody>
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### Strategies

- Promote a safe and flexible work environment that combines professional learning with compassionate and effective leadership across the whole organisation
- Develop improved communications to keep staff, Board and volunteers connected and informed
- Ensure our vision, values and purpose are referenced actively and consistently by the Board, staff and volunteers
- Maintain and build trusted relationships with local businesses, service providers and funding bodies to engage support
- Promote awareness of inclusion in the community through targeted services, projects and information sharing
- Collaborate to create links and partnerships with other agencies and professional networks to ensure mutually beneficial outcomes
- Provide a voice for children and young people in our local community
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### Targets

- Staff satisfaction
- Team engagement
- Professional development
- WHS compliance
- Informative, effective communication
- Sponsorship
- Awareness
- Referrals
- Funding grants
- Fundraising revenue
- Quarterly Family Survey
- Stakeholder Report
- Conference presentations
- Echidna reports
- Quarterly Family Survey
- Enrolments
- GAS goals
- Assessment of Learning
- Cancellations
- Program requests and usage
- External evaluations

### Measures

- Bi-annual Staff Survey
- Internal Communication Plan
- Training Register
- Staff retention and absenteeism
- Financial viability and visibility
- Supportive technology
- Efficient business processes
- Robust and transparent business planning and reporting
- External audits
- Financial reports
- System usage
- Industry forum involvement

27/04/2017
Noah’s Inclusion Services is a community-based, not for profit organisation. Since 1981 we have been working with children of all abilities and their families to provide excellence in early childhood education, therapy and support.

Our Vision
A community where every child belongs and is given every opportunity to thrive.

Every child.
Every opportunity.

Our Purpose
We provide therapy, education and support for children, young people, their families and carers so they are included and can participate meaningfully in their home, early childhood centre, school and community.

Our Values
Inclusiveness
Making sure that all our families feel accepted and valued

Collaboration
Working together with our families and the wider community to achieve our vision

Adaptability
Changing what we do to suit the needs of each family

Respectfulness
Valuing each individual and communicating with understanding and openness

Evidence-based practice
Delivering effective programs using the latest knowledge and research

Strategic Plan 2017–2020

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